



OneExchange & HRA Funding: Question & Answer

1. In the past I've attended a face-to-face meeting about my retiree open enrollment, why isn't that an option this year?

Attendance at these meetings has not been consistently strong in the past, considering the resources required to conduct the meetings. We believe with minimal changes to how you access your HRA funds and select the plan that meets your needs, a video message will allow for timely and consistent delivery of that information. Of course you can always contact our Employee Resource Center at 866-217-9355 if you have questions about anything.

2. Why did the requirement to enroll through OneExchange change to optional?

SCANA recognizes choice in enrollment is important to you, so we determined enrollment through OneExchange should be voluntary.

3. Will OneExchange still be available to help me?

OneExchange will continue to provide Medicare supplement plan enrollment assistance, however the decision to enroll through OneExchange is completely voluntary.

If you are not currently enrolled in a plan through OneExchange and wish to use their services or compare plans, simply call 866-715-4673. Even if you don't enroll in Medicare coverage through them, OneExchange will be the administrator of your HRA.

4. If I received HRA funding in 2017, will that change for 2018?

If you currently receive HRA funding, you will not have any change to your funding allocation going into 2018.

5. Do I have to be enrolled in a medical or drug plan to receive HRA funding?

There is no longer a Medical nor Drug Plan enrollment qualification for HRA funding. In SCANA's optional arrangement with OneExchange, even if previously you were eligible but not qualified for an HRA, you now have a new 2018 HRA allocation effective January 1, 2018.

6. What if I'm Medicare eligible but didn't qualify for HRA funding in 2017, do I qualify in 2018 under the new arrangement?

Yes, if you are Medicare-eligible and previously eligible but NEVER qualified for HRA funding since Jan. 1, 2017, you would now be both eligible and automatically qualified for HRA funding beginning Jan. 1, 2018.

7. Do HRA funds carry over from year to year?

No, you must file all claims for a calendar year's expenses no later than March 31 of the following year.

8. What is the final date I can submit expenses for reimbursement?

You have until March 31 to submit for reimbursement all eligible claims for the prior year.

9. What are eligible expenses to claim for reimbursement?

All IRS Section 213 (d) medical expenses are reimbursable. If you have a question about whether something is an eligible expense, please contact OneExchange at 866-715-4673 for assistance.

10. Do I qualify for HRA funding since I'm age 65 or older and Medicare eligible?

To qualify for HRA funding from SCANA, you must be eligible for Retiree Health Care coverage. That requires you to be age 55 or older AND have 20 years of service. Age alone does not make you eligible.